

Articon Cartridges – Warranty and certificate of quality

We guarantee that our Articon toner cartridges are manufactured **by ISO 9001 and ISO 14001-certified companies** in strict compliance with **ISO/IEC 19752 and ISO/IEC 19798**, and that they provide the same functionality as OEM products.

All empty modules are disassembled and thoroughly cleaned, and **all expendable parts are replaced before remanufacturing**. This applies in particular to photoconductor units, which are decisive in the print quality of the cartridge. Thus our products always deliver razor-sharp Articon text and great image quality. Furthermore, every single cartridge is weighed and tested to ensure **100% operational performance and compatibility**.

Cartridges are covered by a 4-year warranty from the date of purchase, provided they are correctly stored, installed and used under normal conditions in a properly functioning device. We guarantee that our products are free from material flaws and processing errors. Should you not be satisfied with the results, the module **will be replaced free of charge**.

In addition, we guarantee the safe use of Articon, in regard to potential health risks as well as hardware damage, premature wear or deterioration in printing performance through the use of our products. This is under the condition that the products are used in accordance with our instructions and with the instruction manual supplied by the respective manufacturer. The warranty is rendered void if the product's exterior has been damaged by

the customer, or if the customer disassembles the product. The warranty is also rendered void if the cartridge is used in a non-compatible printer. Should your printer/copier be damaged by our product despite correct usage, then the proven necessary repair costs will be paid by Articon. If this is the case then please contact our customer services so that the repairs can be carried out by a specialised company of your choice as soon as possible. To do this we require proof of invoice, a detailed repair report as well as a signature from the technician who carried out the repairs.

Ben Brouns



Managing Director
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